QPM-003
QUALITY POLICY

The SBS organization was established in 1998 as a fully South African owned company for the purpose of providing water storage solutions into & beyond Southern Africa.
Now widely accepted as the leader in the manufacture and supply of Prefabricated Zincalume Steel Panel Tanks and Reservoirs.

SBS Holdings (Pty) Ltd. incorporating and including:

a) **SBS Corporate Services (Pty) Ltd:**
The design and development of Zincalume panel tanks and plastic welded liners.

b) **SBS Manufacturing (Pty) Ltd**:
The manufacture of Zincalume panel tanks and plastic welded liners.

c) **SBS Tanks (Pty) Ltd**:
The sale, supply and installation of Zincalume tanks and plastic welded liners, within South Africa.

d) **SBS Global Solutions (Pty) Ltd:**
The sales support for the export market.

is situated in Maxmead, Kwa-Zulu Natal, with branches in Midrand Gauteng and Somerset West; Western Cape.

The team at SBS is committed to optimizing services in order to fully satisfy our client's needs by delivering the right product and services on time and within budget.

We are committed to:

- Compliance with relevant standards, statutory and regulatory requirements related to our products and services, including ISO 9001:2015.
- Providing the best services and value for our customers.
- Continual improvement of processes to achieve efficiency and effectiveness of the company.
- Training and development of our human resources.
- Continually improving our Quality management systems.
- Achieving our quality objectives which are aligned to our strategic plans.

This Quality Policy will be communicated to our employees and to relevant interested parties as necessary and will be periodically reviewed for continuing suitability.

The management and staff of **SBS** aspire to excellence in all aspects of our business and operations.

Date: 09/01/2024

Mr D.C Gray
CEO